

# Station rules and regulations

Welcome to our station!

**We want all our guests to feel at home on our premises. For this reason, we request you to observe the following dos and don'ts in the stations and on the forecourts of Deutsche Bahn:**

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## The following is not permitted:

- crossing the tracks (rules governing exceptions are shown locally)
- leaving luggage unattended  
In the event of wilful or grossly negligent infringement, we reserve the right to charge the person responsible with the costs for security measures taken and any consequential damage.
- spraying, painting, marking, defacing, soiling, damaging, sticking anything to or misuse of items of equipment/fittings, surfaces, ceilings or walls
- misuse of emergency call installations
- blocking rescue or escape routes
- parking bicycles or other vehicles outside the designated areas
- riding on cycles, using kickboards, skateboards, in-line skates or similar equipment
- playing ball games
- sitting or lying on the ground, stairs or access routes
- disposing of litter, cigarette ends or chewing gum outside the receptacles provided or on the tracks
- rummaging in litter bins
- smoking in the entire station area – except in the designated smoking areas
- begging from or molesting other guests
- excessive alcohol consumption
- dealing in or consumption of drugs or other narcotics

- carrying metal-coated balloons (danger of death on contact with the current-carrying overhead lines)
- loud playing of sound systems
- feeding birds
- taking luggage trolleys off the station premises

**Dogs must be kept on the lead in the station and on the forecourts.**

- Aggressive or dangerous dogs must also be suited with a suitable muzzle.

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**The following is permitted only with the prior approval of the station management:**

- distribution of leaflets, brochures or handbills
- affixing posters or notices
- selling or distributing merchandise or similar items
- live music, performances, events or demonstrations
- photo, film or television shoots for commercial purposes
- carrying out surveys, collections or signature campaigns

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**Please...**

- keep a safe distance from the track when you are on the platform. Take notice of the markings on the platforms and warning signs. Do not approach the edge of the platform until the train has stopped.

- do not push or jostle when boarding.
- walk as far on the right as possible on stairs, and stand on the right on escalators.

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**These Station Rules and Regulations apply on the entire premises of Deutsche Bahn.**

Any violation of these Station Rules and Regulations will lead to expulsion from the premises, prohibition from entering the premises, criminal prosecution and/or claims for damages.

All orders given by our members of staff and the companies appointed by us to implement these Station Rules and Regulations must be complied with.

**For any expulsions from the premises, charges brought and/or criminal complaints filed, we shall charge a handling fee of EUR 10.**

**For any soiling caused intentionally, we shall charge a handling fee (minimum: EUR 20) for the cleaning costs incurred. This also applies to soiling caused by dogs.**

**We wish you a pleasant stay and an enjoyable journey.**